

Rules for Klipper Villa Use

All of our Villas are funded on a self-sufficiency basis and every effort must be made to keep expenses at acceptable levels. Your cooperation is greatly appreciated in keeping the facilities in a clean and safe condition to ensure a pleasant stay for you and your family, as well as for others that will follow.

PLEASE ADHERE TO THE FOLLOWING:

The Villas are intended for family use and are not authorized for use as a party facility. Villa use is intended for sponsors and their guests only. "Subletting" to other persons is not authorized. All non DOD ID holders must be sponsored onto the installation by an authorized cardholder. Due to high occupancy, we cannot grant any late checkouts. Ensure that you are checked out No Later Than 1100.

What is Prohibited?

The following are strictly prohibited:

- Open fires / Pets / Pitching of tents or tarps / Parking on grass / Hammocks / Swings
- Party Bouncers / Water Slides / Party Events / Smoking
- Electric or motorized bikes, scooters, and mopeds
- Tampering with the emergency equipment such as flashlights and alarms
- Removing furniture, bedspreads, sheets, and pillows from Villa rooms

Fees/Penalties

The following fees/penalties will be charged/enforced when applicable:

- » \$250 for unauthorized pets and Reservation Cancellation without a refund
- » \$250 for smoking in unit, lanai, or stairways, or tampering with smoke detectors
- » \$25 minimum cleaning fee for removing or moving bedding, pillows, or furniture items, or if indoor furniture is taken outside or outside is taken inside, as well as moving furniture between levels of the Villa
- » \$50 Cleaning fee for each excessively soiled item; missing items will be charged accordingly
- » \$50 minimum cleaning fee for excess linen requests or excessively soiled linens or poor room condition
- » \$50 cleaning fee for failing to wash, dry, and put away dishes and utensils
- » Replacement cost for any items damaged due to abuse or loss

Pest Control

We have implemented aggressive pest control measures, and every attempt has been made to eliminate bugs, insects and occasional rodents; however, you may be exposed to such during your stay. Please note that during warmer months, pests may be more noticeable, which is not uncommon for our location. We hope that you will understand these circumstances, which, unfortunately, cannot be avoided.

NO refunds or compensations will be permitted for these circumstances.

Power Outages

Compensation is NOT approved in the event of a power outage, unless your Villa is uninhabitable.

Internet Connection

If you have issues with WiFi, please call Boingo Help Line at 800-880-4117

Fees and Prices are subject to change without any prior notice. Please adhere to the listed rules to ensure no fees are charged.